

## RACK RATES 2023

(Valid from 1 January 2023 – 31 December 2023)

### DELTA SAFARIS:

	High Season (01 March – 30 September)	Low Season (01 October – 28 February)
Accommodation	<b>Rack Rate</b>	<b>Rack Rate</b>
Glamping	\$ 595	\$ 540
Camping	\$ 365	\$ 315
Participation	\$ 260	\$ 229

### DESERT SAFARIS:

	High Season (01 February – 31 August)	Mid Season (01 September – 31 March)
Accommodation	<b>Rack Rate</b>	<b>Rack Rate</b>
Glamping	\$ 595	\$ 540
Camping	\$ 365	\$ 315
Participation	\$ 260	\$ 229

### KINDLY NOTE

- o Rates are quoted in American Dollar (\$) unless otherwise stipulated
- o Rates are quoted per person per night
- o 50% Single Supplement applicable
- o Single Supplement waived for 5 guests or more
- o The duration of this rate agreement is effective until 31 December 2023

## MOBILE SAFARI INCLUSIONS AND EXCLUSIONS

<b>GLAMPING SAFARI INCLUDES</b>	<b>GLAMPING SAFARI EXCLUDES</b>
- Glamping accommodation (Oasis tent with en-suite bathroom)	- International flights into Maun, domestic flights within Botswana
- All meals (morning and afternoon tea,	- Beverages not specified
- Water, teas/coffees, soft drinks and a selection of local beers and alcoholic	- Medical and travel insurance
- 2 Game drives per day (including National	- Laundry
- Medical evacuation with Okavango Air	- Gratuities and items of a personal
- Return road transfers from Maun Airport (based on min. 4 pax per transfer - surcharge	- Any other expenses not specified

<b>CAMPING SAFARI INCLUDES</b>	<b>CAMPING SAFARI EXCLUDES</b>
- Camping accommodation (Dome tent, stretcher with mattress and bedding with en-suite bathroom)	- International and domestic flights to/ from Maun (Semunyaeni can assist with local flights via Mack Air)
- All meals (morning and afternoon tea,	- Beverages not specified
- Water, teas/coffees, soft drinks, limited	- Medical and travel insurance
- 2 Game drives per day (including National	- Laundry
- Medical evacuation with Okavango Air	- Gratuities (+/- \$15 pppd) and items of a
- Return road transfers from Maun Airport (based on min. 4 pax per transfer - surcharge	- Any other expenses not specified

<b>PARTICIPATION SAFARI INCLUDES</b>	<b>PARTICIPATION SAFARI EXCLUDES</b>
- Camping accommodation (Dome tent, stretcher with en-suite bathroom)	- International and domestic flights to/ from Maun (Semunyaeni can assist with
- All meals (morning and afternoon tea,	- Alcohol
- Water, teas/coffees and soft drinks	- Medical and travel insurance
- 2 Game drives per day (including National	- Laundry
- Medical evacuation with Okavango Air	- Gratuities (+/- \$15 pppd) and items of a
- Return road transfers from Maun Airport (based on min. 4 pax per transfer - surcharge	- Any other expenses not specified

## COVID-19 TERMS & CONDITIONS

- A deposit of 10% is payable within 7 days of confirmation of booking.
- This 10% deposit is used solely to reserve the campsites for the clients through BOGA or HATAB.
- The reservation is only considered to be confirmed once payment has been received by Semunyaeni Safaris.
- The remaining balance is payable 30 days prior to arrival date.
- The safari can be cancelled 14 days prior to arrival date.
- Safaris are confirmed on a first come first serve basis.
- Confirmation is subjected to campsite availability through BOGA and HATAB.
- Should the client not be able to travel due to circumstances related to Covid-19, the client reserves the right to postpone their safari until a stage where they are able to travel.
- Should the client not be able to postpone or use the dates requested, Semunyaeni Safaris will fully refund the 10% deposit.
- Applicable surcharges should the group be less than the minimum of 4 pax staying for less than 4 nights:
  - US\$150 supplement per person per night charged on the Rack Rate for 2 pax
  - US\$100 supplement per person per night charged on the Rack Rate for 3 pax

## STANDARD TERMS & CONDITIONS

*The following T&C's and Policies are applicable once the WHO declares an end to the Covid-19 pandemic:*

- A single supplement of 50% is applicable.
- No single supplement applicable to groups of 5 or more guests.
- A deposit of 15% is payable within 5 days of confirmation of the booking. Please note the reservation cannot be confirmed until the deposit has been received by Semunyaeni Safaris.
- Balance is payable 60 days before arrival in Maun.
- Safaris are confirmed on a first come first served basis.
- Confirmation is subject to campsite availability.
- Cancellation of the safari will carry standard Semunyaeni Safaris cancellation fees.
- Semunyaeni Safaris reserve the right to amend our Rates without prior notice.

## CANCELLATION POLICY

*Due to any issues that may arise relating to Covid-19, our Flexi Travel Policy will be implemented and details will be communicated privately:*

- All cancellations must be given in writing.
- A 10% non-refundable will be needed to confirm the campsite bookings through BOGA and HATAB. Any amount paid higher than this required deposit is refundable according to the conditions below:
- Cancellation policy per booking should the clients not wish to postpone with Flexi

- Travel dates:
  - If cancelled up to 31 days prior to arrival, a 15% cancellation fee of the full booking value (inclusive of VAT) will be charged.
  - If cancelled 21 to 30 days prior to arrival, a 50% cancellation fee of the full booking value (inclusive of VAT) will be charged.
  - If cancelled 14 to 20 days prior to arrival, a 75% cancellation fee of the full booking value (inclusive of VAT) will be charged.
  - If cancelled 13 days or less prior to arrival, a 100% cancellation fee of the full booking value (inclusive of VAT) will be charged.
- Guaranteed reservations will be held for the first night only, after which the accommodation will be released unless notified in writing.
- Should guests depart earlier than the reserved departure date, a cancellation fee equivalent to the full stay will be applied.

## **PAYMENT POLICY**

- For Low and Mid-Season bookings, full pre-payment is due and payable thirty (30) days prior to arrival.
- For High Season bookings, full pre-payment is due and payable ninety (90) days prior to arrival.
- Foreign currencies will be accepted at the rate of exchange valid on the day payment is received, as per current bank selling rate of exchange.
- All bank charges are at the cost of the guest/operator.
- For booking payments, we accept Electronic Fund Transfers, all major Credit Cards (excluding Diners Club and American Express) and cash in most major currencies.

### **BANKING DETAILS**

*Bank Name: First National Bank*

*Branch Name: Maun*

*Branch Code: 282367*

*Sift Code: FIRNBWGX*

*Bank Account Number: 62779324723*

*Account Name: Okavango Passions Pty Ltd T/A Semunyaeni Safari*

*Bank Account Type: Current*

Please email proof of payment through to [info@semunyaeni.com](mailto:info@semunyaeni.com), along with Guest Name as reference.

## **CHILD POLICY**

- No children under the age of 12 unless the safari is booked on an exclusive use basis.
- For exclusive use bookings and family safari packages, children from the age of 6 are welcome.

- Children between the ages of 6 and 12 sharing the same tent as their parents will pay 50% of the full rate.
- For safety reasons, children under the age of 18 are required to share a tent with an adult.
- Children under the age of 18 are required to be accompanied by an adult on all game drives.
- No child under the age of 16 years may take part or be on a walking safari where permitted.
- No child under the age of 12 years may be on or take part in a mokoro excursion.
- The head guide on safari has every right reserved to make decisions on removing the group from a scenario where a child may be in danger and/or when the child cannot behave in an appropriate manner around dangerous wildlife.
- Family-friendly safari bookings are required to be reserved on an exclusive safari basis.

## **GENERAL BOOKING TERMS & CONDITIONS**

- The Laws of Botswana shall, in all respects, govern this rate agreement.
- By booking you agree to all of the Terms and Conditions of Okavango Passions T/A Semunyaeni Safaris and its owners, managers and agents.
- All rates are subject to change without prior notification – Semunyaeni Safaris reserve the right to amend the rates should there be any exchange rate changes or an introduction of any taxes or levies.
- Only rack rates or promotional rates to the public may appear on the operator's website or any other publication accessible to the public.
- For booking payments, we accept all major credit cards, with the exception of Diners Club and American Express, EFT's and cash in most major currencies.
- When settling extras, we accept cash and all major credit cards excluding Diners Club and American Express.
- Check-in time from 14h00 onwards and check-out time by 11h00 (unless otherwise agreed).
  
- South African passport-holders do not require a visa for leisure travel to Botswana. A tourist visa is required for most foreign travellers. It is recommended to apply for your tourist visa prior to travel, alternatively a visa can be obtained at the border / airport upon entry into Botswana. Semunyaeni Safaris will assist by providing the necessary invitation letter to accompany visa applications.

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# *Semunyaeni*

*Botswana Mobile Safari*

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St George, Cape Town  
Telephone: +27 (0)21 421-1045

Johannesburg  
66 Jorissen Street  
Johannesburg  
Telephone: +27 (0)11 403-3748

- It is always recommended that guests travel with the appropriate travel and medical insurance.
- Botswana is a malaria area - kindly ensure you discuss and arrange the necessary prophylactics with your doctor or travel clinic.
- The use of Semunyaeni Safaris and all of its facilities, activities and equipment, are entirely at guests' own risk.
- Semunyaeni Safaris will not be held liable for any loss or injury whatsoever.

Reservation contact details:

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